

# 12th Annual Consumer Finance Conference

October 16, 2013

New Orleans, Louisiana

McGlinchey Stafford and Wolters Kluwer Financial Services are proud to present an **expanded, three-day** conference in New Orleans on the most critical compliance and litigation issues facing the consumer financial services industry today.

Designed for in-house counsel, compliance officers, risk managers and others charged with compliance responsibilities, this conference will provide attendees with the insights and strategies necessary to navigate the industry's evolving federal and state regulatory landscapes, as well as prepare for investigations, examinations and enforcement actions.

Join us in New Orleans on October 16-18, 2013, as the nation's leading authorities on the regulatory compliance issues pertaining to mortgage lending, auto finance and other consumer loan products gather to discuss – in depth – the practical implications of the CFPB and increased regulatory scrutiny on the industry.

## New this year

- An expanded 3-day program featuring a special Wednesday afternoon break-out session specific to the new **mortgage servicer rules**
- Thursday afternoon break-out sessions on both **mortgage lending** and **auto finance specific topics**

## Agenda

### Wednesday, October 16, 2013

1:00 –  
2:00 PM Early Registration

### Mortgage Servicer Rules Session

2:00 –  
3:30 PM Mortgage Servicing Standards – The RESPA Rules and Potential Litigation Impact, Part I

3:30 – 3:45 PM	Break
3:45 – 4:15 PM	Force Placed Insurance Process – The RESPA Rules, Part II
4:15 – 5:15 PM	Collecting and Applying Payments – the TILA Rules and the P&P RESPA Rule
6:00 – 9:00 PM	Opening Reception at Latrobe’s on Royal

### Thursday, October 17, 2013

7:30 – 8:15 AM	Registration/Breakfast
8:15 – 8:30 AM	Welcome
8:30 – 9:15 AM	CFPB/DOJ Fair Lending Policy and Investigation Update
9:15 – 10:00 AM	CFPB Debt Collection Bulletin: FDCPA Applicability to Creditors
10:00 – 10:15 AM	Break
10:15 – 11:00 AM	CFPB Third Party Vendor Management Requirements
11:00 – 11:30 AM	CFPB/FTC UDAAP Expansion
11:30 – 12:00 PM	FDCPA Litigation Update and Credit Repair Through Litigation
12:00 – 1:00 PM	Lunch

### Mortgage Break-out Session

1:00 –	CFPB Rules Regarding MLO
1:45 PM	Compensation

### Auto Finance Break-out Session

1:00 –	Recent Developments in Ancillary Products
1:45 PM	Regulation

1:45 – 2:30 PM	CFPB Rules Regarding Qualified Mortgages and Ability to Repay	1:45 – 2:30 PM	The Return of Auto Leasing: Reg M Overview, Reg M Avoidance and Lease Default Issues
2:30 – 2:45 PM	Break	2:30 – 2:45 PM	Break

### Full Program Resumes

2:45 – 3:30 PM	Expansion of State Licensing Requirements and Traps for the Unwary
3:30 – 4:15 PM	CFPB Readiness Programs and Development of Compliance Management Systems
4:15 – 5:00 PM	Data Security Breach Notice Requirements and Private Rights of Action
5:15 – 6:45 PM	Networking Reception: Riverview Room on the 41st Floor of the Marriott
7:00 – 9:00 PM	Dinner Groups: Various Fine Dining Restaurants TBA
9:30 PM	After dinner networking at Antoine's Hermes Bar

### Friday, October 18, 2013

7:30 – 8:00 AM	Check-in and Breakfast
8:00 – 8:45 AM	The Challenges Facing Payday Loans and a Discussion of Alternative Products
8:45 – 9:15 AM	Responding to Patent Troll Claims from a Financial Services Company's Perspective
9:15 – 10:00 AM	Lead Generation Providers: Website and Privacy Issues
10:00 – 10:15 AM	Break
10:15 – 10:45 AM	CFPB Consumer Portal Information Management and Operational Concerns

10:45 – 11:15 AM	Arbitration Update: CFPB Survey and Recent Class Action Decisions
11:15 – 12:00 PM	TCPA Compliance Issues and Litigation Update
12:00 – 12:15 PM	Breaking News, Questions from Attendees, Open Mike and Wrap-Up

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Registration fee waived for 2013.

Continuing Legal Education (CLE) and Certified Regulatory Compliance Manager (CRCM) credit will be available for most states.

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