

# Artificial Intelligence and Machine Learning – Business Applications, No Action Letters, and Regulatory Compliance Issues

January 24, 2018

ABA Business Law Section Consumer Financial Services Committee

Webinar On Wednesday, January 24, Member **Robert Savoie** (New Orleans) co-presented a non-CLE webinar entitled “Artificial Intelligence and Machine Learning – Business Applications, No Action Letters, and Regulatory Compliance Issues”. This webinar, hosted by the ABA’s Consumer Financial Services Committee, provided a brief, high-level overview of the concepts of artificial intelligence and machine learning (“AI/ML”), discussed how AI/ML are being used in consumer lending operations and other use cases for AI/ML in business operations, walked through the CFPB’s no-action letter process designed to facilitate innovation in consumer financial services, and examined some of the more common regulatory compliance issues that arise when implementing AI/ML in consumer lending operations.

## Related people

Robert W. Savoie