

Financial Institutions' Legal Obligations under ADA Article III

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Title III of the Americans with Disabilities Act (ADA) prohibits discrimination on the basis of disability by places of public accommodation. It directs businesses to make “reasonable modifications” to standard business practices when serving people with disabilities. Under Title III of the ADA, the definition of “public accommodation” includes banks. As such, banks, credit unions, and other financial institutions must give equal treatment to all customers, with and without disabilities.

Chase Stoecker (Fort Lauderdale) discusses financial institutions' legal obligations under ADA Article III in the April/May 2021 issue of the Alabama Bankers Association Board Briefs.

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