

It's in the Contract: Compelling Arbitration in the Collections Context

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Oftentimes, consumer contracts contain binding arbitration agreements. Despite this, consumers often attempt to avoid their contractual obligations to arbitrate disputes or deny the existence of an agreement to arbitrate in the first place.

Member **Jim Sandy** (Cleveland) will co-present “It’s in the Contract: Compelling Arbitration in the Collections Context” at the Association of Credit and Collection Professionals (ACA) International’s 2023 Fall Forum on November 9, 2023. In this session, the presenters will review the state of arbitration in the financial services and collection industries, highlight best practices, and provide an overview of consumer trends in arbitration, including arguments you can raise to arbitrate disputes.

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Jim Sandy